Database Administrator @ mLab

About mLab:

mLab is a fully managed cloud database service featuring highly available MongoDB databases, automated backups, web-based tools, 24/7 monitoring, and expert support. Developers absolutely love us because our Database-as-a-Service (DBaaS) allows them to focus their attention on product development instead of operations.

mLab is one of the fastest-growing companies in the cloud infrastructure space. We're headquartered in the Mission/Potrero area of San Francisco and are well-funded by premier venture and angel investors including Foundry Group, Baseline Ventures, Upfront Ventures, Freestyle Capital and David Cohen of TechStars.

What makes us happiest? Innovating, automating, helping other software developers, and giving back to our community. In addition to checking out our website at http://mlab.com and our blog at http://blog.mlab.com.

The role:

We are looking for a DBA to help us manage our vast fleet of MongoDB deployments, and to help make our customers the happiest and most productive MongoDB developers on the planet. In the process, you'll be exposed to every major cloud provider and infrastructure technology. We currently run on AWS, Google Cloud Platform, and Microsoft Azure and have integrated with all of the major Platform-as-a-Service providers (Heroku et al.). You'll become an expert in MongoDB, cloud automation, and mLab's suite of automation tools (some of which we open-source).

You'll work on things like:

- Managing and monitoring a fleet of hundreds and thousands of databases
- Managing large multi-terabyte sharded MongoDB clusters
- Helping customers with difficult performance and data modeling problems
- Prototyping mLab on new cloud providers
- Writing about MongoDB deployment best practices (in docs and our blog)

Our ideal candidate:

- Has experience as an SQL DBA or MongoDB DBA (MongoDB experience is a plus but not required)
- Is organized and extremely detail-oriented
- Would be regarded by peers as precise, careful, thoughtful, and responsible, and "on it"
- Is extremely serious about data durability and availability
- Has used open-source technologies in a role like this before and is willing to pick up new technologies as needed
- Has experience with troubleshooting and being on call. This position requires being on call for one 24-hour period a week

Bonus points for:

- Being naturally inclined to provide unbelievable customer service
- Having a CS degree
- Being completely in love with MongoDB
- Being a tinkerer! Show us any personal projects you've worked on, GitHub projects you've forked, etc.
- Enjoying technical writing

What we can offer you:

- Tons of leadership opportunities as you grow with our company
- The chance to go outside your normal duties and work on our blog, attend hackathons and conferences, speak at events, contribute to StackOverflow and open-source development, and anything else you're interested in that can add to our community
- An environment that gives you the flexibility to seize moments of inspiration